

## RETURN CONDITIONS

At 71workx we use a return period of 14 days. You can feel, try on and view the products as in a physical store, but return and package them neatly as you received them. The following conditions apply:

- You do not have the item for longer than 14 days after receiving your package;
- The items are unused and undamaged;
- The items are clean, as delivered. No hair (such as but not specifically: dog, cat hair, etc.), no stains (such as, but not specifically: make-up stains, deodorant, grease, oil, grease, dust, etc.);
- The items are provided with the original attached cards and packaging;
- You pack the items in an outer box or shipping bag. (For shoes, pack them in the shoe box and then an outer box/shipping bag as supplied);
- The products are not personalized (by means of printing or embroidery)

As you understand, some items cannot be returned:

- Hygiene items such as underwear whose seal has been broken after delivery cannot be returned;

If our return conditions are not met, costs will be charged. When the return item is returned contaminated by the buyer, costs will be charged to clean the item. If the item can no longer be cleaned, it will not be returned. The item can be collected from us (please contact our customer service first) or we will send it back to the customer (shipping costs are for the customer).

We recommend that you always carefully open the shipping box and the original packaging, so that you can use it again to return the order.

